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*a great place to live and work*

# Engage Gwinnett

## Fire and EMS Work Group Recommendations

# Scope of Fire & EMS Work Group

## Fire & EMS

- Fire prevention and safety education
- Fire protection
- Fire marshal (including code enforcement, inspections and fire investigations)
- Emergency medical response and transport

## Internal Services (Finance, H/R, I/T and Support Services)

## Fire & EMS Recommendations

- **Avoid doing harm; proceed carefully.**
- **Maintain service levels, as possible.**
- **Consider impact of ISO rating on property insurance premiums.**
- **Continue ambulance transport service based on use of cross-trained staff.**

# Fire & EMS Recommendations

(Continued)

- **Benchmark and seek best practices.**
- **Execute Department's long-term plan as funding allows.**
- **Emphasize community risk management for future.**
- **Continue search for efficiency.**

## Internal Services Recommendations

- Evaluate level of system stress and ability to provide essential services.
- Analyze fully any proposed changes.
- Benchmark and seek best practices.
- Consider advancing implementation of technology improvements.

# Internal Services Recommendations

(Continued)

- Provide adequate resources to Tax Assessors Office to ensure timely production of compliant Tax Digest; consider devoting additional expertise to quality assurance and contract management.